



Environment Scrutiny Healthcheck 2015/16 - July to September 2015 / Quarter 2

Directorate Customer and Community
Service Area Customer Services

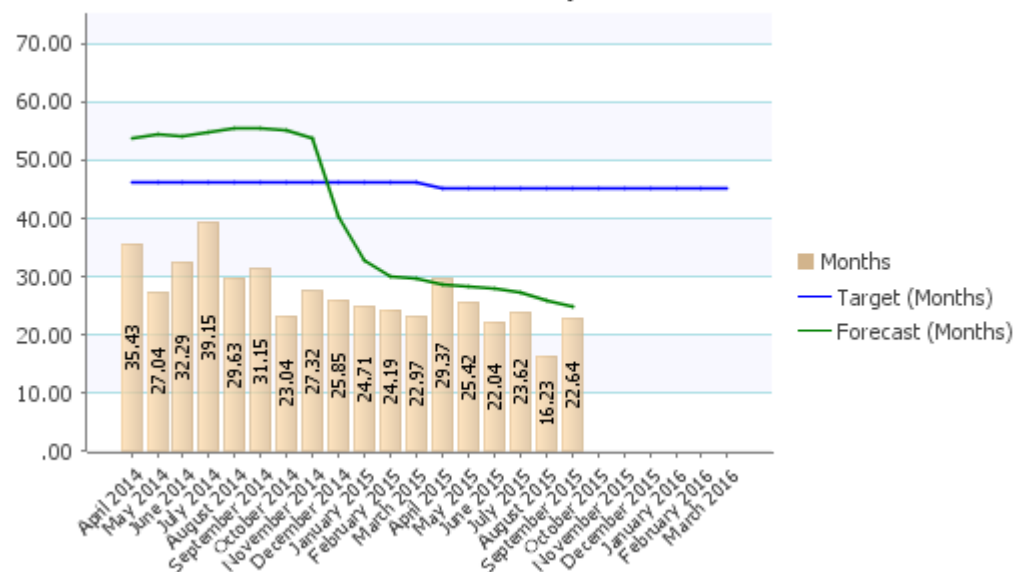
PI Code & Short Name	EHPI 7.3 Percentage of appeals to the traffic penalty tribunal against the number of PCNs issued (MINIMISING INDICATOR)	Managed By	Andrew Pulham; Neil Sloper																											
EHPI 7.3 Percentage of appeals to the traffic penalty tribunal against the number of PCNs issued (MINIMISING INDICATOR) <table border="1"> <caption>Data for EHPI 7.3 Percentage of appeals to the traffic penalty tribunal against the number of PCNs issued</caption> <thead> <tr> <th>Quarter</th> <th>Current Value</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>0.00%</td> <td>0.35%</td> </tr> <tr> <td>Q2 2014/15</td> <td>0.00%</td> <td>0.35%</td> </tr> <tr> <td>Q3 2014/15</td> <td>0.00%</td> <td>0.35%</td> </tr> <tr> <td>Q4 2014/15</td> <td>0.00%</td> <td>0.35%</td> </tr> <tr> <td>Q1 2015/16</td> <td>0.07%</td> <td>0.35%</td> </tr> <tr> <td>Q2 2015/16</td> <td>0.07%</td> <td>0.35%</td> </tr> <tr> <td>Q3 2015/16</td> <td>0.00%</td> <td>0.35%</td> </tr> <tr> <td>Q4 2015/16</td> <td>0.00%</td> <td>0.35%</td> </tr> </tbody> </table>		Quarter	Current Value	Target (Quarters)	Q1 2014/15	0.00%	0.35%	Q2 2014/15	0.00%	0.35%	Q3 2014/15	0.00%	0.35%	Q4 2014/15	0.00%	0.35%	Q1 2015/16	0.07%	0.35%	Q2 2015/16	0.07%	0.35%	Q3 2015/16	0.00%	0.35%	Q4 2015/16	0.00%	0.35%	Short Term Trend Arrow	
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		Long Term Trend Arrow /Forecast line	New indicator therefore more data is required before long term trend can be analysed.																											
		Traffic Light Icon																												
		Current Value	.07%																											
		Current Target	.35%																											
		Notes & History Latest Note	5 appeals received against a total of 6903 PCNs issued in the second quarter.																											
		Management Response / Action	No further management response required at this stage.																											

PI Code & Short Name	EHPI 7.2 Turnaround of PCN Challenges and Representations (MINIMISING INDICATOR)	Managed By	Andrew Pulham; Neil Sloper																																																																											
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		Traffic Light Icon																																																																												
		Current Value	12 days																																																																											
		Current Target	21 days																																																																											
		Notes & History Latest Note	This performance indicator remains within target.																																																																											
		Management Response / Action	No further management response required at this stage.																																																																											

Directorate Customer and Community Services
Service Area Environmental Services and Leisure

PI Code & Short Name EHCI 2.2 Waste: missed collections per 100,000 collections of household. (MINIMISING INDICATOR)

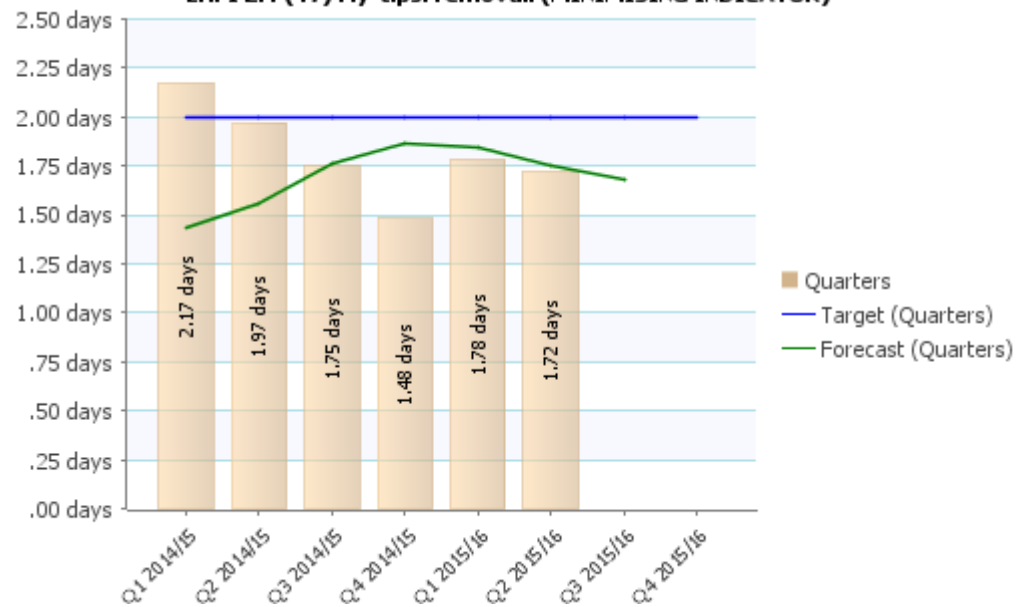
EHCI 2.2 Waste: missed collections per 100,000 collections of household. (MINIMISING INDICATOR)



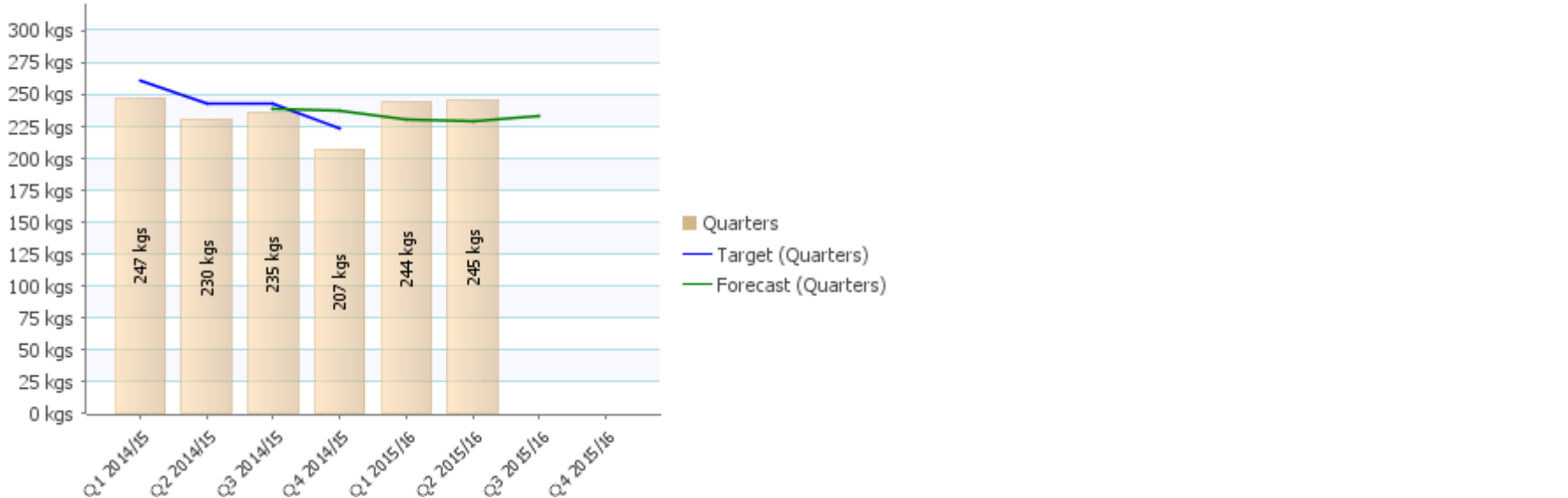
Managed By	Cliff Cardoza;
Short Term Trend Arrow	↓
Long Term Trend Arrow /Forecast line	↑
Traffic Light Icon	🟢
Current Value	22.64
Current Target	45.00
Notes & History Latest Note	Still performing on target.
Management Response / Action	No further management response required at this stage.

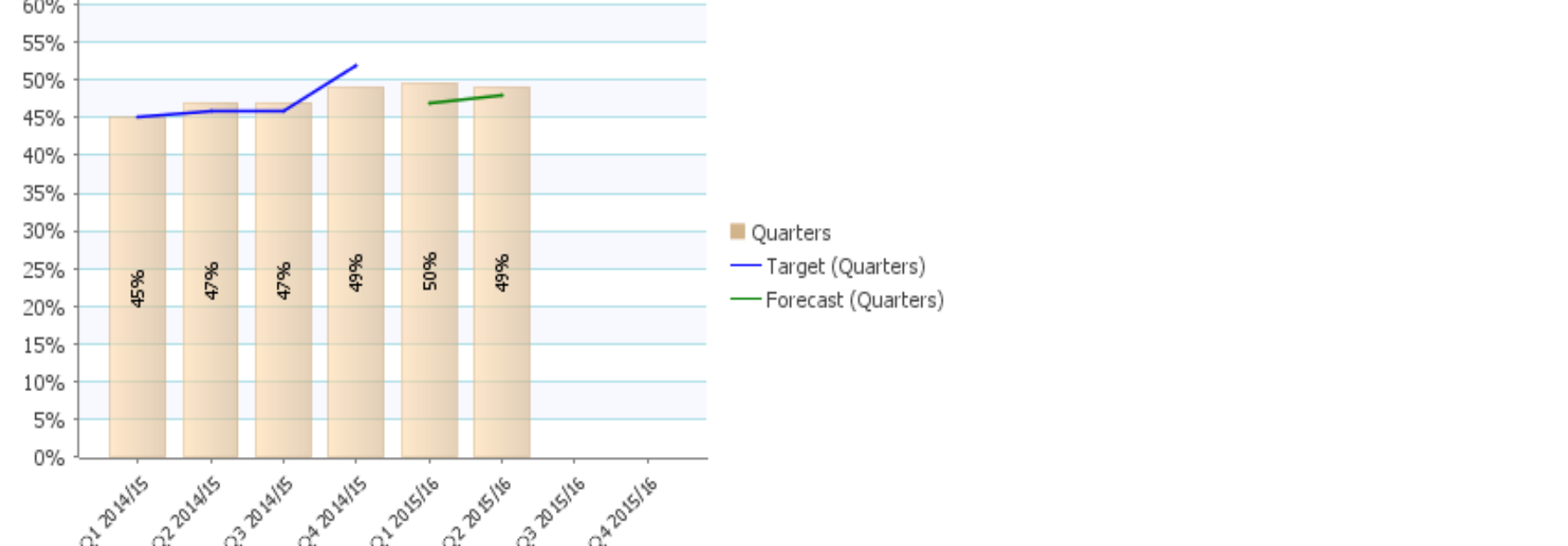
PI Code & Short Name EHCI 2.4 (47) Fly-tips: removal. (MINIMISING INDICATOR)

EHCI 2.4 (47) Fly-tips: removal. (MINIMISING INDICATOR)



Managed By	Cliff Cardoza;
Short Term Trend Arrow	↑
Long Term Trend Arrow /Forecast line	↑
Traffic Light Icon	🟢
Current Value	1.72 days
Current Target	2.00 days
Notes & History Latest Note	Quarter 2 performance still within target with a slight improvement on the previous quarter.
Management Response / Action	No further management response required at this stage.

PI Code & Short Name	EHPI 2.5 Total waste collected by the district (kg per household). (MINIMISING INDICATOR)	Managed By	Cliff Cardoza;
EHPI 2.5 Total waste collected by the district (kg per household). (MINIMISING INDICATOR)		Short Term Trend Arrow	↓
		Long Term Trend Arrow	↓
		Traffic Light Icon	N/A - Trend only indicator
		Current Value	245 kgs
		Current Target	N/A - Trend only indicator
Notes & History Latest Note		This is a rolling quarter from May to July as data is reported one month in arrears. Defra has yet to update the number of properties in the district and this resulted in a slightly higher number of kilograms per household. More waste is being presented at the kerbside as the economy grows.	
Management Response / Action		No further management response required at this stage.	

PI Code & Short Name	EHPI 2.6 Percentage of residual waste (refuse) sent for disposal. (MINIMISING INDICATOR)	Managed By	Cliff Cardoza;
EHPI 2.6 Percentage of residual waste (refuse) sent for disposal. (MINIMISING INDICATOR)		Short Term Trend Arrow	↑
		Long Term Trend Arrow	↓
		Traffic Light Icon	N/A - Trend only indicator
		Current Value	49%
		Current Target	N/A - Trend only indicator
Notes & History Latest Note		This is a rolling period from June to August. Waste is growing as the economy improves and dry recycling (paper) is reducing due to increase use of electronic media.	
Management Response / Action		No further management response required at this stage.	

<p>PI Code & Short Name EHPI 192 Percentage of household waste sent for reuse, recycling and composting. (MAXIMISING INDICATOR)</p>	<p>Managed By Cliff Cardoza:</p>																																																		
<p>EHPI 192 Percentage of household waste sent for reuse, recycling and composting. (MAXIMISING INDICATOR)</p> <table border="1"> <caption>EHPI 192 Data</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>54.04%</td></tr> <tr><td>May 2014</td><td>55.10%</td></tr> <tr><td>June 2014</td><td>55.18%</td></tr> <tr><td>July 2014</td><td>54.29%</td></tr> <tr><td>August 2014</td><td>53.49%</td></tr> <tr><td>September 2014</td><td>53.09%</td></tr> <tr><td>October 2014</td><td>53.09%</td></tr> <tr><td>November 2014</td><td>52.68%</td></tr> <tr><td>December 2014</td><td>51.70%</td></tr> <tr><td>January 2015</td><td>50.90%</td></tr> <tr><td>February 2015</td><td>50.20%</td></tr> <tr><td>March 2015</td><td>49.62%</td></tr> <tr><td>April 2015</td><td>50.31%</td></tr> <tr><td>May 2015</td><td>50.43%</td></tr> <tr><td>June 2015</td><td>51.63%</td></tr> <tr><td>July 2015</td><td>51.55%</td></tr> <tr><td>August 2015</td><td>50.90%</td></tr> <tr><td>September 2015</td><td></td></tr> <tr><td>October 2015</td><td></td></tr> <tr><td>November 2015</td><td></td></tr> <tr><td>December 2015</td><td></td></tr> <tr><td>January 2016</td><td></td></tr> <tr><td>February 2016</td><td></td></tr> <tr><td>March 2016</td><td></td></tr> </tbody> </table>	Month	Value (%)	April 2014	54.04%	May 2014	55.10%	June 2014	55.18%	July 2014	54.29%	August 2014	53.49%	September 2014	53.09%	October 2014	53.09%	November 2014	52.68%	December 2014	51.70%	January 2015	50.90%	February 2015	50.20%	March 2015	49.62%	April 2015	50.31%	May 2015	50.43%	June 2015	51.63%	July 2015	51.55%	August 2015	50.90%	September 2015		October 2015		November 2015		December 2015		January 2016		February 2016		March 2016		<p>Short Term Trend Arrow </p> <p>Long Term Trend Arrow </p> <p>Traffic Light Icon N/A - Trend only indicator</p> <p>Current Value 50.90%</p> <p>Current Target N/A - Trend only indicator</p> <p>Notes & History Latest Note Percentage down 2.59% on same period last year, this is due to an increase in residual waste. Waste analysis will report on the amount of recycle waste being placed in the waste stream.</p> <p>Management Response / Action No further management response required at this stage.</p>
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<p>PI Code & Short Name EHPI 191 Residual household waste per household. (MINIMISING CUMULATIVE INDICATOR)</p>	<p>Managed By Cliff Cardoza:</p>																																																		
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Directorate Neighbourhood Services
Service Area Planning and Building Control

PI Code & Short Name	EHPI 157c Processing of planning applications: Other applications. (MAXIMISING INDICATOR)		Managed By	Simon Drinkwater; Kevin Steptoe; Alison Young																																																		
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Notes & History Latest Note			104 out of 118 processed and 2 within Extension of time agreement (ETA). The matters which most often have an impact on the ability to reach a decision within the target timescale include the need to re-consult on revised proposals and where the issues raised by an application are complex and resolution cannot be achieved rapidly. Case Officers and Managers will continue to review these cases to ensure that early resolution is reached where possible.																																																			
Management Response / Action			No further management response required at this stage.																																																			

PI Code & Short Name	EHPI 157b Processing of planning applications: Minor applications. (MAXIMISING INDICATOR)		Managed By	Simon Drinkwater; Kevin Steptoe; Alison Young																																																		
<p>EHPI 157b Processing of planning applications: Minor applications. (MAXIMISING INDICATOR)</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Actual Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>95.00%</td></tr> <tr><td>May 2014</td><td>82.00%</td></tr> <tr><td>June 2014</td><td>88.00%</td></tr> <tr><td>July 2014</td><td>89.00%</td></tr> <tr><td>August 2014</td><td>63.00%</td></tr> <tr><td>September 2014</td><td>89.00%</td></tr> <tr><td>October 2014</td><td>88.00%</td></tr> <tr><td>November 2014</td><td>87.00%</td></tr> <tr><td>December 2014</td><td>85.00%</td></tr> <tr><td>January 2015</td><td>83.00%</td></tr> <tr><td>February 2015</td><td>84.00%</td></tr> <tr><td>March 2015</td><td>81.00%</td></tr> <tr><td>April 2015</td><td>81.00%</td></tr> <tr><td>May 2015</td><td>96.00%</td></tr> <tr><td>June 2015</td><td>84.00%</td></tr> <tr><td>July 2015</td><td>87.00%</td></tr> <tr><td>August 2015</td><td>91.00%</td></tr> <tr><td>September 2015</td><td>86.00%</td></tr> <tr><td>October 2015</td><td></td></tr> <tr><td>November 2015</td><td></td></tr> <tr><td>December 2015</td><td></td></tr> <tr><td>January 2016</td><td></td></tr> <tr><td>February 2016</td><td></td></tr> <tr><td>March 2016</td><td>86.00%</td></tr> </tbody> </table>			Month	Actual Value (%)	April 2014	95.00%	May 2014	82.00%	June 2014	88.00%	July 2014	89.00%	August 2014	63.00%	September 2014	89.00%	October 2014	88.00%	November 2014	87.00%	December 2014	85.00%	January 2015	83.00%	February 2015	84.00%	March 2015	81.00%	April 2015	81.00%	May 2015	96.00%	June 2015	84.00%	July 2015	87.00%	August 2015	91.00%	September 2015	86.00%	October 2015		November 2015		December 2015		January 2016		February 2016		March 2016	86.00%	Short Term Trend Arrow	
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			Long Term Trend Arrow																																																			
			Traffic Light Icon																																																			
			Current Value	86.00%																																																		
			Current Target	80.00%																																																		
Notes & History Latest Note			Performance on target. 36 out of 42 processed including 7 within Extension of time agreement (ETA).																																																			
Management Response / Action			No further management response required at this stage.																																																			

PI Code & Short Name	EHPI 157a Processing of planning applications: Major applications. (MAXIMISING INDICATOR)		Managed By	Simon Drinkwater; Kevin Steptoe; Alison Young
EHPI 157a Processing of planning applications: Major applications. (MAXIMISING INDICATOR)			Short Term Trend Arrow	
			Long Term Trend Arrow	
			Traffic Light Icon	
			Current Value	100.00%
			Current Target	60.00%
			Notes & History Latest Note	Performance exceeding target. 6 out of 6 majors within Extension of time agreement (ETA).
			Management Response / Action	No further management response required at this stage.

PI Code & Short Name	EHPI 2.1d Planning Enforcement: Initial Site Inspections. (MAXIMISING INDICATOR)		Managed By	Simon Drinkwater; Kevin Steptoe
EHPI 2.1d Planning Enforcement: Initial Site Inspections. (MAXIMISING INDICATOR)			Short Term Trend Arrow	
			Long Term Trend Arrow	
			Traffic Light Icon	
			Current Value	95.00%
			Current Target	75.00%
			Notes & History Latest Note	Performance exceeding target.
			Management Response / Action	No further management response required at this stage.

PI Code & Short Name	EHPI 2.23 (188) Planning decisions delegated to officers (MAXIMISING INDICATOR)	Managed By	Simon Drinkwater; Kevin Steptoe; Alison Young																																																		
EHPI 2.23 (188) Planning decisions delegated to officers (MAXIMISING INDICATOR) <table border="1"> <caption>EHPI 2.23 (188) Planning decisions delegated to officers (MAXIMISING INDICATOR) - Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>96%</td></tr> <tr><td>May 2014</td><td>95%</td></tr> <tr><td>June 2014</td><td>95%</td></tr> <tr><td>July 2014</td><td>96%</td></tr> <tr><td>August 2014</td><td>93%</td></tr> <tr><td>September 2014</td><td>96%</td></tr> <tr><td>October 2014</td><td>95%</td></tr> <tr><td>November 2014</td><td>93%</td></tr> <tr><td>December 2014</td><td>93%</td></tr> <tr><td>January 2015</td><td>95%</td></tr> <tr><td>February 2015</td><td>93%</td></tr> <tr><td>March 2015</td><td>95.5%</td></tr> <tr><td>April 2015</td><td>99%</td></tr> <tr><td>May 2015</td><td>99%</td></tr> <tr><td>June 2015</td><td>95%</td></tr> <tr><td>July 2015</td><td>97%</td></tr> <tr><td>August 2015</td><td>97%</td></tr> <tr><td>September 2015</td><td>96%</td></tr> <tr><td>October 2015</td><td>96%</td></tr> <tr><td>November 2015</td><td>96%</td></tr> <tr><td>December 2015</td><td>96%</td></tr> <tr><td>January 2016</td><td></td></tr> <tr><td>February 2016</td><td></td></tr> <tr><td>March 2016</td><td></td></tr> </tbody> </table>		Month	Value (%)	April 2014	96%	May 2014	95%	June 2014	95%	July 2014	96%	August 2014	93%	September 2014	96%	October 2014	95%	November 2014	93%	December 2014	93%	January 2015	95%	February 2015	93%	March 2015	95.5%	April 2015	99%	May 2015	99%	June 2015	95%	July 2015	97%	August 2015	97%	September 2015	96%	October 2015	96%	November 2015	96%	December 2015	96%	January 2016		February 2016		March 2016		Short Term Trend Arrow 	Long Term Trend Arrow
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		Current Value	96%																																																		
		Current Target	90%																																																		
Notes & History Latest Note		Performance exceeding target. 155 out of 162 delegate decisions.																																																			
Management Response / Action		No further management response required at this stage.																																																			

PI Code & Short Name	EHPI 204 Planning appeals allowed	Managed By	Simon Drinkwater; Kevin Steptoe; Alison Young																																																		
EHPI 204 Planning appeals allowed <table border="1"> <caption>EHPI 204 Planning appeals allowed - Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>30.0%</td></tr> <tr><td>May 2014</td><td>14.0%</td></tr> <tr><td>June 2014</td><td>3%</td></tr> <tr><td>July 2014</td><td>40.0%</td></tr> <tr><td>August 2014</td><td>3%</td></tr> <tr><td>September 2014</td><td>40.0%</td></tr> <tr><td>October 2014</td><td>25.0%</td></tr> <tr><td>November 2014</td><td>67.0%</td></tr> <tr><td>December 2014</td><td>3%</td></tr> <tr><td>January 2015</td><td>20.0%</td></tr> <tr><td>February 2015</td><td>43.0%</td></tr> <tr><td>March 2015</td><td>3%</td></tr> <tr><td>April 2015</td><td>60.0%</td></tr> <tr><td>May 2015</td><td>40.0%</td></tr> <tr><td>June 2015</td><td>20.0%</td></tr> <tr><td>July 2015</td><td>50.0%</td></tr> <tr><td>August 2015</td><td>29.0%</td></tr> <tr><td>September 2015</td><td></td></tr> <tr><td>October 2015</td><td></td></tr> <tr><td>November 2015</td><td></td></tr> <tr><td>December 2015</td><td></td></tr> <tr><td>January 2016</td><td></td></tr> <tr><td>February 2016</td><td></td></tr> <tr><td>March 2016</td><td></td></tr> </tbody> </table>		Month	Value (%)	April 2014	30.0%	May 2014	14.0%	June 2014	3%	July 2014	40.0%	August 2014	3%	September 2014	40.0%	October 2014	25.0%	November 2014	67.0%	December 2014	3%	January 2015	20.0%	February 2015	43.0%	March 2015	3%	April 2015	60.0%	May 2015	40.0%	June 2015	20.0%	July 2015	50.0%	August 2015	29.0%	September 2015		October 2015		November 2015		December 2015		January 2016		February 2016		March 2016		Short Term Trend Arrow 	Long Term Trend Arrow
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		Traffic Light Icon	N/A - Trend only indicator																																																		
		Current Value	29.0%																																																		
		Current Target	N/A - Trend only indicator																																																		
Notes & History Latest Note		2 out of 7 appeals allowed.																																																			
Management Response / Action		Discussions have taken place with service head and it was recommended that this indicator be changed to quarterly monitoring as monthly monitoring yielded no clear patterns.																																																			

PI Code & Short Name	EHPI 2.1e Planning Enforcement: Service of formal Notices. (MAXIMISING INDICATOR)		Managed By	Simon Drinkwater; Kevin Steptoe
EHPI 2.1e Planning Enforcement: Service of formal Notices. (MAXIMISING INDICATOR)			Short Term Trend Arrow	N/A - no data from current and previous period to analyse
<p>Legend: Months (vertical bars), Target (Months) (blue line), Forecast (Months) (green line)</p>			Long Term Trend Arrow	N/A - no data from current and previous period to analyse
			Traffic Light Icon	N/A - no data from current period to analyse
			Current Value	N/A
			Current Target	85.00%
			Notes & History Latest Note	No notifications served in September 2015.
			Management Response / Action	No further management response required at this stage.

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse